

LILVC Surgical Information for Clients

The Night Before Surgery:

- For pets **over** 3 months of age:
 - No food after midnight
 - Remove all access to food at bedtime
 - Water is okay unless otherwise instructed
- For pets **under** 3 months of age:
 - No restrictions
 - Please feed and water your pet as you normally would
 - Pets 3 months and under have different anesthetic requirements for their safety

Morning Of Surgery:

- Drop off time 7am-8am
 - If you are running late, please call the clinic to let them know
- Bathroom Breaks
 - It is important to make sure your pet has urinated and defecated as normal in the morning, prior to their arrival at the clinic
- Update the Staff
 - Inform the staff of any changes in your pet in the last 24 hours including:
 - Not eating, vomiting, diarrhea, or any other medical concerns
 - Any medications your pet has taken

Please come prepared with the following information to help the drop off process go smoothly.

If you are bringing your **own** pet:

- Proof of vaccination
 - Rabies is legally required in Massachusetts and pets without up to date vaccine information will need to receive the vaccine
- List of current medications
 - Times meds were last given
 - How much you have left
- Proper restraint for your pet
 - Dogs on leashes
 - Cats or small dogs in carriers that close

- If you have more than one pet in a carrier, label the carrier with their coloring so we can differentiate

If you are ***transporting for a shelter or rescue***:

- Detailed list for all pets and what they need
 - Surgery type
 - Vaccine status
 - Add-on procedures
- Proper restraint for your pet
 - Dogs on leashes
 - Cats or small dogs in carriers that close
 - If you have more than one pet in a carrier, label the carrier with their coloring so we can differentiate

During Their Stay:

- Please refrain from calling for updates on your pet
 - A good rule of thumb is “No News is Good News”
 - We will call and text ***as soon as they are ready***
- We operate on a very high volume level of patients and see urgent surgeries throughout the day
- Our staff stays until the last patient leaves
 - We will not close with your pet still here!

Discharge:

- After your pet has recovered and is ready for discharge, you will receive a text and/or call from the clinic with a pick up time
- You will have discharges emailed and printed for you
- It is very important you:
 - give medications as directed
 - rest your pet and not allow them to be too energetic
 - Not allow your pet access to their incision with:
 - An e-collar (lampshade collar), inflatable collar, comfort cone, or surgical suit
 - Ask the clinic staff which would be best for your pet’s surgery
 - We do have plastic e-collars available in the clinic

Payment:

- ***We do not accept Care Credit***
- We accept cash and all major credit cards

- Payment is due at time of discharge
- We do not require deposits
- Paylinks are available
 - Please let staff know at check in and provide them with up-to-date information before leaving

Please note that the information provided above is subject to change and will be updated as we continue to grow. Thank you for your patience, understanding, and cooperation as we navigate this exciting journey!